

For Immediate Release June X, 2024 Contact: Lisa Reibsome Director of Communications lisareibsome@hcam.org 517.622.6188

Michigan Ranks as a Top State in Commitment to Quality Long-Term Care HCAM Congratulates 30 Michigan Facilities for Earning Bronze National Quality Award

LANSING, MI - The Health Care Association of Michigan's national affiliate, the American Health Care Association and National Center for Assisted Living (AHCA/NCAL), announced the long-term care facilities that have earned the "2024 Bronze - Commitment to Quality Award." Michigan ranks sixth in the nation for 2024 Bronze Quality Award recipients, with 30 skilled nursing and assisted living facilities earning this distinction.

"Achieving this award is an impressive milestone — marking a facility's consistent commitment to provide residents with high-quality, resident-centered care," said HCAM President and CEO Melissa Samuel. "This recognition reflects the thousands of positive actions and outcomes that happen every day in our skilled nursing and assisted living settings."

The Bronze National Quality Award is the first of three distinctions possible through the AHCA/NCAL National Quality Award Program. The program evaluates organizations using the nationally recognized Baldrige Excellence Framework, which is supported by the National Institute of Standards and Technology through the U.S. Department of Commerce. The Baldrige Criteria evaluates performance excellence in the areas of leadership, strategic planning, workforce, customers, operations and knowledge management. The program recognizes organizations that meet progressively rigorous performance standards to improve the lives of residents and staff in long-term care. Each of the progressive award levels — Bronze, Silver, and Gold — requires organizations to provide more detailed demonstrations of superior performance.

The following 30 Michigan skilled nursing and assisted living providers earned the Bronze - Commitment to Quality Award for 2024:

- Corewell Health Rehab & Nursing Center – Kentridge, Grand Rapids
- Fisher Senior Care & Rehab Center, Mayville
- MediLodge at the Shore, Grand Haven
- MediLodge of Alpena, Alpena
- MediLodge of Cass City, Cass City
- MediLodge of Cheboygan, Cheboygan
- MediLodge of Clare, Clare
- MediLodge of Frankenmuth, Frankenmuth
- MediLodge of Gaylord, Gaylord
- MediLodge of GTC, Traverse City
- Medilodge of Holland, Holland
- MediLodge of Kalamazoo, Kalamazoo
- MediLodge of Marshall, Marshall
- MediLodge of Monroe, Monroe
- MediLodge of Mt. Pleasant, Mt. Pleasant

- MediLodge of Okemos, Okemos
- MediLodge of Rogers City, Rogers City
- Newaygo Medical Care Facility, Fremont
- Qualicare Nursing Home, Detroit
- Regency at Fremont, Fremont
- Saginaw Senior Care & Rehab Center, Saginaw
- Schnepp Senior Care & Rehab Center, St. Louis
- Sheffield Manor Nursing & Rehab, Detroit
- Shelby Crossing Health Campus, Shelby Township
- The Laurels of Mt. Pleasant, Mt. Pleasant
- The Lodge at Taylor, Taylor
- Vista Grande Villa, Jackson
- Westlake Health Campus, Commerce Township
- Willows at East Lansing, East Lansing
- Willows at Howell, Howell

Michigan's 30 long-term care facilities are among 709 facilities in 48 states earning the Bronze distinction this year. "This achievement reflects each provider's dedication to continuous quality improvement," said AHCA/NCAL National Quality Award Board Chair Cathy Bergland. "It is an honor to recognize their hard work and commitment to enhancing the quality of care and service as they continue this rewarding journey."

AHCA/NCAL will present the National Quality Awards during its annual Convention & Expo, October 6-9 in Orlando.